

Highpoint Care (West Derby) Limited

# Damfield Gardens

## Inspection report

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Date of inspection visit:  
28 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Damfield Gardens is a purpose-built care home providing residential care for older people and specialises in care for those living with dementia. The service can accommodate up to 67 people, there were 52 people using the service at the time of this inspection.

- The service followed safe visiting procedures to minimise the spread of infection. Visits were restricted to essential visitors only and pre-arranged. Temperature checks and health screening assessments were completed on all visitors. They were provided with personal protective equipment which they were required to use throughout the visit.
- Shielding and social distancing rules were complied with. The environment had been adapted to support social distancing. There was a dedicated part of the service identified to accommodate people with COVID-19 and those showing symptoms.
- Safe procedures were followed for admitting people to the service. Virtual assessments were completed, and people were only admitted following evidence of a negative COVID-19 test. On moving into the service people were required to self-isolate for 14 days.
- There was a good stock of the right standard of personal protective equipment (PPE) and staff used and disposed of it correctly. Well stocked IPC stations were located around the service. There were designated IPC leads and they shared good working practices and updates across the staff team.
- People and staff had access to regular testing.
- Current IPC and PPE procedures were clearly visible across the service and available in picture format.
- Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends throughout the pandemic.
- People told us they felt safe living at Damfield Gardens and staff told us they felt safe and well supported at work.

We were assured this service were following safe infection prevention and control measures to keep people safe.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

We were assured this service were following safe infection prevention and control measures to keep people safe.

**Inspected but not rated**

# Damfield Gardens

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified as having a number of people tested positive for Covid-19. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 28 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.